

LEARNFLEX™ DATA WAREHOUSING



LearnFlex™
▷ is the perfect fit for Learning Management

OVERVIEW

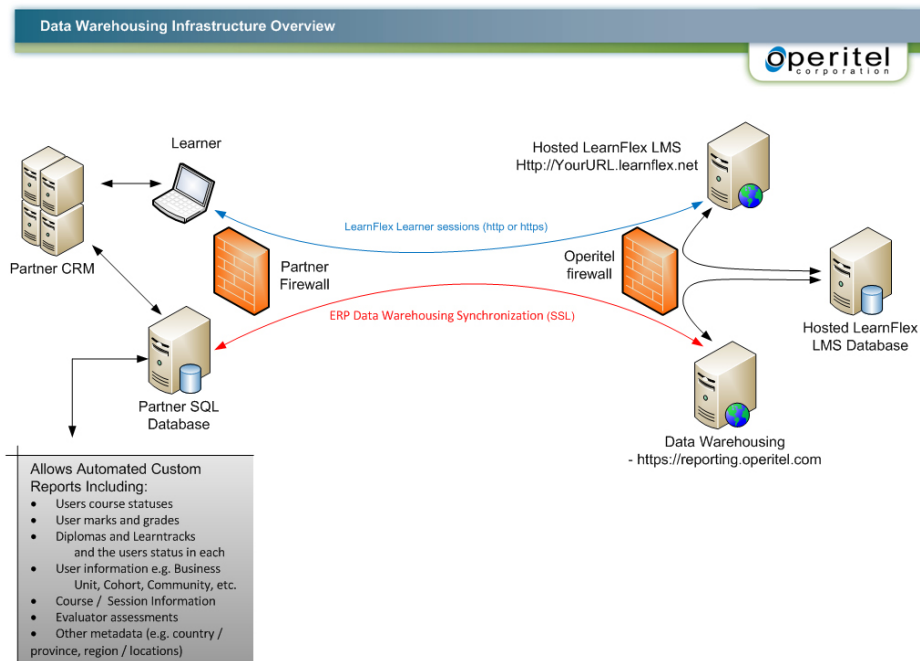
Operitel offers a Data Warehousing option that is meant to make possible a variety of business initiatives including ERP/CRM integration, customized and automated reporting and integration to various other systems and services based on specific need.

IT INFRASTRUCTURE

There are a few requirements that must be met to accomplish a successful warehousing plan:

- You or your integration partner must host a local Microsoft SQL database that has access to the internet
- The database can be SQL 2005 standard edition or higher, SQL 2008 standard edition
- A staff member with administrative access to both the Windows Server and SQL environments

The following is a diagram of the typical components common to the Data Warehouse solution.



*NOTE: While this illustration shows a specific Infrastructure design, other designs are possible following a discovery session including solutions meant for non-hosted installations as well as complex setups involving multiple replication partners.

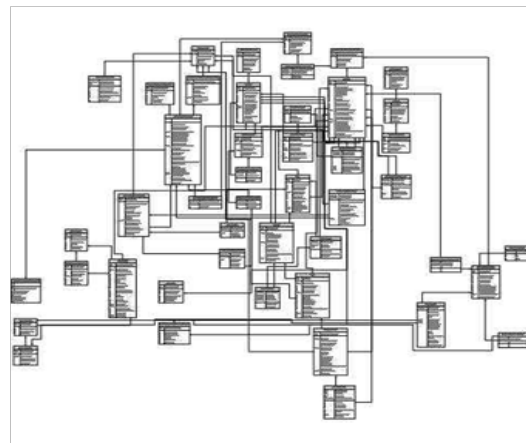
WHAT OPERITEL PROVIDES

Operitel will provide the following common components to enable Data Warehousing in your environment:

1. A script designed to automatically configure your SQL Database instance to receive data
2. Instructions on configuring a local service account to run the SQL replication agent at scheduled intervals
3. The queries necessary to report on:
 - Users course statuses
 - User marks and grades
 - Diplomas and Learn tracks (child relationships included and the user status in each)
 - User information (Business Unit, Cohort, Community, etc)
 - Course / Session Information
 - Evaluator assessments (user marks, answers, questions, and metadata regarding the configuration of assessments)
 - Other metadata (country / state, province, region / locations)
4. Two replication windows daily reserved for your data transfer and dedicated bandwidth
5. Credentials to an encrypted replication site
6. A custom relational database map detailing the reconstruction of data specific to the queries listed in this datasheet
7. Support and maintenance on the Data Warehouse Connection

*NOTE: Custom configurations can be created and supported following the discovery of your specific business need. All custom configurations will be delivered under the guidelines set by this document. Please see your Operitel contact to arrange a discovery.

Example of the layout of the relational map that will be provided:



Operitel will help clients with the integration of data from third party software solutions. LearnFlex™ supports imports and exports of data, however we do not aid in any customization of third party software.



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